

Complex poll of the satisfaction survey

(Administration and assistant personnel)

Held once in 2 year

The poll will support the administration during making the significant decision. The poll is anonymous.

1 is minimum 5- is maximum evaluation

Questionnaire		1	2	3	4	5
1	How acceptable are the communication mechanisms to the teaching university managing circles?					
2	How satisfied are you with the inventory that you use?					
3	How satisfied are you with other additional services (hygiene, safety, first aid etc.)?					
4	How the agreement concluded between you and the teaching university does protect your rights and legal interests?					
5	How the teaching university does comply with conditions of the agreement concluded between you?					
6	How acceptable is the working environment existing in the teaching university for you?					
7	How acceptable are the communication mechanisms toward other personal for you?					
8	Personally you, how actively cooperate with other personal of the teaching university?					
9	How satisfied are you with non-teaching spaces of the teaching university (entrance hall, recreation spaces etc.)?					
10	How are the safety norms of the teaching university protected?					
11	How satisfied are you with the ergonomic environment existing in the teaching university (illumination, heating, conditioning, design etc.)?					
12	How satisfied are you with the ergonomic environment existing in your working room (illumination, heating, conditioning, design etc.)?					
13	How does your material-technic working environment correspond to the standards established?					
14	How satisfied are you with your working position in the teaching university?					

15	How satisfied are you with the informational-technological equipment (number of computer, power, quality, software, appropriate service etc.)?					
16	How acceptable are the monitoring mechanisms of the personnel activity?					
17	How acceptable are the reaction mechanisms on the monitoring results of the personnel activity for you?					
18	How satisfied are you with the lockers designed for administration and assistant personnel?					
19	How satisfied are you with the layout of the lockers designed for the administration and assistant personnel?					
20	How do the university environment ensure that the personnel to feel comfortable during the working hours?					
21	How does the teaching university ensure protection of ethic norms by the personnel?					
22	How satisfied are you with your salary?					
23	How satisfied are you with working in the teaching university?					
24	How does the teaching university environment ensure that the personnel to feel comfortable during the break time?					
25	How does the teaching university ensure your participation in the processes of strategic plan working out, evaluation and development?					
26	How does the teaching university ensure your participation in the processes of action plan working out, evaluation and development?					
27	How objectively is assessed the quality of the personnel activity?					
28	How acceptable are the personnel activity encouraging mechanisms applicable in the teaching university?					
29	How does the teaching university ensure your participation in the processes of the university mission working out, evaluation and development?					
30	Within your authority, how are you involved in the process of the university decision making?					
31	How does the teaching university ensure your participation in the processes of educational program working out, evaluation and development?					
32	How satisfied are you with the canteen of the university?					

If you left any question unevaluated, it is desirous to describe the problem and your own view of solving the problem:

Thank you for your participation in the survey.